

Revised November 3, 2016

GCCP Over-The-Road Program Frequently Asked Questions

1) How do I get reimbursed?

First, if you are pulling containers using GCCP chassis, you must register your company online at www.chassis.com.

CCM is a paperless company. This includes paper checks. Any payments or reimbursements will be done directly with your bank. In order to do this you will need to be sure your company is set up in the CCM system.

The information below must be filled out and emailed to GCCPsetup@ccmpool.com

Vendor Information

*Company Name: _____

*Address: _____

*City, State, Zip: _____

*Contact: _____

*Name: _____

*Telephone: _____

*e-Mail: _____

All payments will be made electronically, please provide the following bank details.

Remit to details:

*Account Name: _____

*Bank Name: _____

*Bank Address: _____

*ABA Routing for domestic wire: _____

*ACH Routing #: _____

*Account #: _____

*All information is required.

2) What is the Bill to address?

GCCP

Houston

11821 EAST FREEWAY, SUITE 350

HOUSTON, TX 77029

GCCP Dallas

4381 W. Green Oaks Blvd., Ste. 103

Arlington, TX 76016

GCCP New Orleans

11331 Lake Forest Blvd. Suite 102

New Orleans, Louisiana 70128

GCCP El Paso

11821 EAST FREEWAY, SUITE 350

HOUSTON, TX 77029

Please Scan invoice and back up to and email it to GCCPOTRInvoice@CCMPool.com

3) What is an approved list of vendor locations that can receive GCCP tire casings?

Metro City	Facility Name	Address	City	State
Dallas	IMC Haslet	12248 Hwy. 287 North	Haslet	TX
Dallas	IMC Wilmer	1102 E. Pleasant Run Road	Wilmer	TX
Dallas	BNSF - Alliance	1801 Intermodal Parkway	Haslet	TX
Dallas	UP - DIT	3701 S Interstate 45	Hutchins	TX
Dallas	K&R Dallas	10560 C.F. Hawn FWY	Dallas	TX
Dallas	Universal Intermodal Dallas	9220 S. Central Expressway	Dallas	TX
Dallas	All locations from 8am to 5pm			
El Paso	BNSF - El Paso (8am to 3pm)	805 S. Santa Fe St.	El Paso	TX
El Paso	UP - Santa Teresa	9050 Strauss Rd.	Santa Teresa	NM
El Paso	ERO - Santa Teresa	4777 Avenida Creel	Santa Teresa	NM
El Paso	Transmaritime Americas Ave (8am to 3pm)	425 N. Americas Ave	El Paso	TX
Laredo	W Winners	23919 Mines Rd	Laredo	TX
Laredo	Transmaritime Laredo	14213 Transportation Ave.	Laredo	TX 78045
San Antonio	UP - Von Ormy	13001 I-35 S.	Von Ormy	TX
San Antonio	Wwinners San Antonio	3611 Speedway Run	Von Ormy	TX
San Antonio	Transmaritime Pharr	901 W. Military Hwy	Pharr	TX
Houston	Barbours Cut Terminal	1515 E. Barbours Cut Blvd.	La Porte	TX
Houston	Empire	10043 Wallisville Rd	Houston	TX
Houston	BNSF - Houston	214 Brisbane St.	Houston	TX

Houston	IMS - La Porte	500 E. Barbours Cut Blvd.	La Porte	TX
Houston	UP - Englewood	5500 Wallisville Rd.	Houston	TX
Houston	UP - Kirkpatrick	6800 Kirkpatrick Blvd.	Houston	TX
Houston	ConGlobal Houston	500 Mayo Shell Rd.	Galena Park	TX
Houston	Unlimited Houston	5210 Oates Rd.	Houston	TX
Houston	Wwinners Houston	10000 Wallisville Rd.	Houston	TX
New Orleans	BNSF - New Orleans	539 Bridge City Ave.	Westwego	LA
New Orleans	Avondale West	101 Avondale Garden Rd.	Avondale	LA
New Orleans	ConGlobal New Orleans	10090 Almonaster Rd.	New Orleans	LA
New Orleans	Ports America	49 Nashville Ave.	New Orleans	LA
New Orleans	UP - New Orleans (Contact vendor on site) 8am to 5pm	100 Avondale Garden Rd.	Avondale	LA
New Orleans	CSX - New Orleans (Contact vendor on site)	7801 Almonaster Ave.	New Orleans	LA
Mobile	Chickasaw Mobile	49 N Conception Street Rd	Mobile	AL

NOTE: Facility hours vary – please check with local CCM Pool office

4) What does major mechanical entail?

- a. Bearings
- b. Hubs
- c. Brake Drums
- d. Brake Shoes
- e. Wheel seals
- f. Axle spindles

5) Are electrical issues, shorts, and burnt lights covered?

This is not a major repair. The MC has to return the parts to be reimbursed and repairs have to be more than \$50

6) Are FMCSA' s covered?

No, unless the FMCSA expired while the MC had the unit out for an extended period of time. This will be determined on a case by case basis.

7) What about drop and pick accounts, where the chassis does not come back?

If the tire is not returned the MC would have to provide pictures and the chassis has to be inspected when it returns to a normal pool location.

As per GCCP Road Side Policy, Motor Carrier must submit invoice to the GCCP within 45 days from the date of the repair, no invoice received by GCCP will be processed without copy of the Tire/Component Receipt.

8) What if the total for the tire costs more than \$350.00?

Total reimbursement will not exceed \$350.00 per tire.

9) What if the Motor Carrier doesn't know at first that it is a major repair and has called their own mechanic?

Then they have the option to complete the repairs to IICL standards and return the parts to CCM for reimbursement. They have to provide the hours, rates, etc., on their invoice to CCM. If the repairs are not to IICL standards, the MC will not be reimbursed and could be billed to bring the repair to IICL/industry standards.

10) How do I know if a chassis is in the GCCP?

Chassis that are part of the GCCP will generally be marked with either the word GCCP on the chassis. If you are not sure, you can check the CCM Website

<https://www.chassismanagementsystem.com/CMSystemUnitInquiry>

11) Does the GCCP reimburse for "used tires"

When having a tire replaced over the road, please insist on a new OEM or a new recap. If your local vendor tells you they do not have one, call Southern Tire mart, however it will still be up to the Motor Carrier to accept billing and follow steps outlined in GCCP Road Side Policy for reimbursement.