

DCCP Road side repair policy

Effective date: 08/01/2021

Effective on the above date DCCP will have a new Road Service Repair policy.

The new policy will be that Motor Carriers (MC) will no longer have to use DownTime to affect repairs on DCCP equipment while on the road.

For all repairs, including tire replacement, MC must will be free to contact any Road Service Provider they choose and must place the repaired chassis OOS at the terminal or depot with a DVIR on all repairs performed while on the road.

MC will be responsible to cover cost of repairs & seek reimbursement from DCCP for same amount as paid. Any repair exceeding \$750.00 must have DCCP approval prior to repairs being completed.

All repairs must be new replacement parts and tires must either be New OEM or New recap tires.

Please note DCCP is not responsible for driver's detention time for repairs arranged by driver/ Motor Carrier.

Process for re-billing DCCP:

For any repair the MC intending to re-bill DCCP for must meet the below criteria. If the below is not completed the invoice will be returned without payment:

- All OTR repairs must meet the following photo requirements:
 - Before photos of repairs needed. Photo must include a view of the damaged tire area or damaged chassis part.
 - Photo of chassis unit number to include container number.
 - After photo of completed repair.
- E-mail subject line should reference OTR DCCP then chassis prefix and number. Such as "OTR DCCP abcd123456"
- All OTR repaired chassis must be placed OOS at the depot or rail with a DVIR upon return.
- All repairs performed must be re-billed within **20 days** of the date of repair.
- All invoices from MC to DCCP must include:
 - Copy of paid invoice from actual Road Service Repair Company performing the repairs. Invoices from OTR service providers such as a Downtime will not be sufficient.
 - Road Service Repair Company invoice must include:
 - Name / Contact info for Service Company performing repair
 - Unit # (including container # if applicable)
 - Motor Carriers name
 - Date of service

- Location of service
- Itemized description of work performed
 - To include reason for failure (Why Made Code)
 - For tires, tire position to be included
 - Tire type / size, Brand, DOT # for both off tire and replacement tire.
 - Capper Code for both on and off tire.
- DVIR Number

All invoices with required back up should be emailed to: DCCP-Dispatch@ccmpool.com