

CCM'S NEW TOLL PROCESS

What you need to know

Just a Reminder: This process will become effective for toll charges incurred on and after September 1, 2017. Toll charges received by members prior to this date should follow the current procedure.

- ✓ As mentioned above ATS would charge a fee of **\$5 for each toll** which CCM will pass on to the User of the chassis and to the motor carrier who had the chassis in use at the time of the toll charge. **It is important that each pool User ensures that administrative fees can be passed on to motor carriers per interchange agreements, thus avoiding short payments and disputes**
- ✓ Since these would be considered as regular tolls **no truck or chassis pictures** would accompany the invoices
- ✓ Members already using ATS or another party for this service **would have to unenroll chassis** contributed into CCM pools with an effective date of September 1, 2017
- ✓ Please review [Updated Operations Manual version 2.6](#), which will become available on September 1, 2017. Please refer to section 17 for the complete change to verbiage with Tolls covered under 17.5. T

CONTACT INFORMATION

For disputes please contact rebill@ccmpool.com

For more information please visit ccmpool.com or email info@ccmpool.com with any questions.