

CCM'S TOLL PROCESS

- ✓ CCM uses a third party vendor called Verra Mobility to process all of its tolls. Verra receives toll charges on CCM pool chassis that are not captured by a transponder or other means. Verra sends the tolls to CCM who in turn invoices the User of the chassis and on behalf of the User to the motor carrier who was using the chassis at the time and date of the toll.
- ✓ Verra charges a fee of **\$5 for each toll** which gets passed along to the User of the chassis and to the motor carrier who had the chassis in use at the time of the toll charge. **It is important that each pool User ensures that administrative fees can be passed on to motor carriers per interchange agreements, thus avoiding short payments and disputes**
- ✓ Since these would be considered as regular tolls **no truck or chassis pictures** would accompany the invoices
- ✓ Members already using Verra or another party for this service **would have to unenroll chassis** contributed into CCM pools with an effective date of September 1, 2017
- ✓ Please review the CCMP Operations manual at ccmpool.com/resources for a complete description of the toll process

CONTACT INFORMATION

For disputes please contact rebill@ccmpool.com

For more information please visit ccmpool.com or email info@ccmpool.com with any questions.

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The current toll process involves pool members being invoiced by tolling authorities and rebilling to CCM, who in turn invoices chassis users and motor carriers for the toll charges. CCM's toll procedure streamlines the toll process by utilizing a service (provided by Verra Mobility) who handles toll charges on chassis contributed into CCM pools. Anytime a toll is not paid, via transponder or license plate, the toll will be immediately handled by Verra on behalf of CCM. CCM will then identify and invoice the appropriate motor carrier.

Who pays for the toll?

Verra will pay for the toll on behalf of CCM who will then identify and invoice the appropriate motor carrier.

How frequently will I receive toll charges?

Verra will provide CCM with a file of tolls incurred on a monthly basis. CCM will in turn review each toll charge to ascertain who the using motor carrier was and bill accordingly.

If I already have an I-Pass or EZPass account, how can I avoid paying the administrative charge?

If the draymen pays it and finds he has paid through license plate or transponder, he can file a dispute and notify CCM at rebill@ccmpool.com

How does the process work?

CCM will be assessed tolls for all pool chassis and will in turn send an invoice to the motor carrier.

How can I dispute a toll charge?

You can file a dispute by notifying CCM at rebill@ccmpool.com

Does it prevent a violation/penalty from being issued?

Yes, it does.

If the toll is read from the transponder or tractor license plate, this process will not apply. But if the transponder and/or tractor license plate is inaccessible or unreadable, the chassis license plate will be read. And this process will take over.

A \$5 Administration fee will be added to each toll charge.

Unpaid toll violations are typically made up of the following components:

+ Cost of toll itself

+ Charge for the Violation

+ Charge for late payment

+ Admin Costs

= Total cost for Toll Violation

CCM's new procedure eliminates unnecessary costs

+ Cost of toll itself

+ Admin fee

= Total cost for Toll